

“Small Changes at the Front Line for Big Results”

Top 10: How did Safer Healthcare Now! support organizations to reduce harm and advance meaningful local and national patient safety improvement?



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Top 10: How did *Safer Healthcare Now!* support organizations to reduce harm and advance meaningful local and national patient safety improvement?

1. Respected authority to leverage patient safety practice change

- Support for local teams and leaders to mobilize resources
- Recognized authority to inspire C-suite and organizational commitment for core interventions
- Authenticated urgency for change
- Positive influence and practical advocacy with Accreditation Canada ROPs

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2. Valued Networking

- **Communities of Practice-** forum to bring providers together with common goals and share best practices
- **Facilitating connections-** formal collaboratives

3. National Faculty

- **accessibility to expert leaders, clinicians and scholars**

4. National Calls and Webinars

- **Convenient , well attended, engaging & motivating sessions on hot topics**

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5. National Gatherings and Conferences

- live and virtual opportunity to learn and network

6. Valuable Tools- Getting Started Kits/ Websites

- *Getting Started Kits*: treasure chest of resources for one stop shopping to support and catalyze local change
- Website- links to resources, samples, tools, key contacts, essential publications

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7. Meaningful Metrics

- Mechanism to establish, define, refine consensus national measures
- Facilitating national data submission, sharing and benchmarking

8. Cross Pollination

- sharing ideas, philosophies and innovations both within and between interventions (i.e. positive deviance)

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9. National United Voice – Communication

- Advocacy with national organizations
- Communication tools to our staff, patients, and clinicians

10. Forest for the Trees

- Importance of bringing us back to the patient and family perspective