

PRE-CONFERENCE
SAFE
TRANSITIONS IN CARE
OCTOBER 28 , 2014



CANADA'S FORUM
ON PATIENT SAFETY
+ QUALITY IMPROVEMENT
CANADIAN PATIENT SAFETY INSTITUTE TURNS TEN
OCTOBER 29 AND 30 , 2014

CPSI:

Canada's Forum on Patient Safety and Quality Improvement

Final Keynote- Dr. Nikhil Joshi

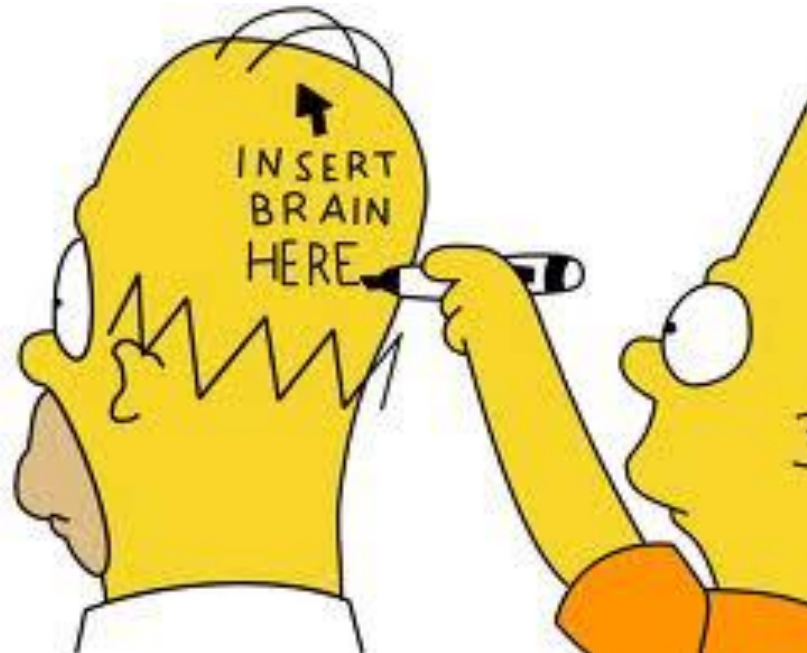
Thank you for having me!

Disclosures

Confession



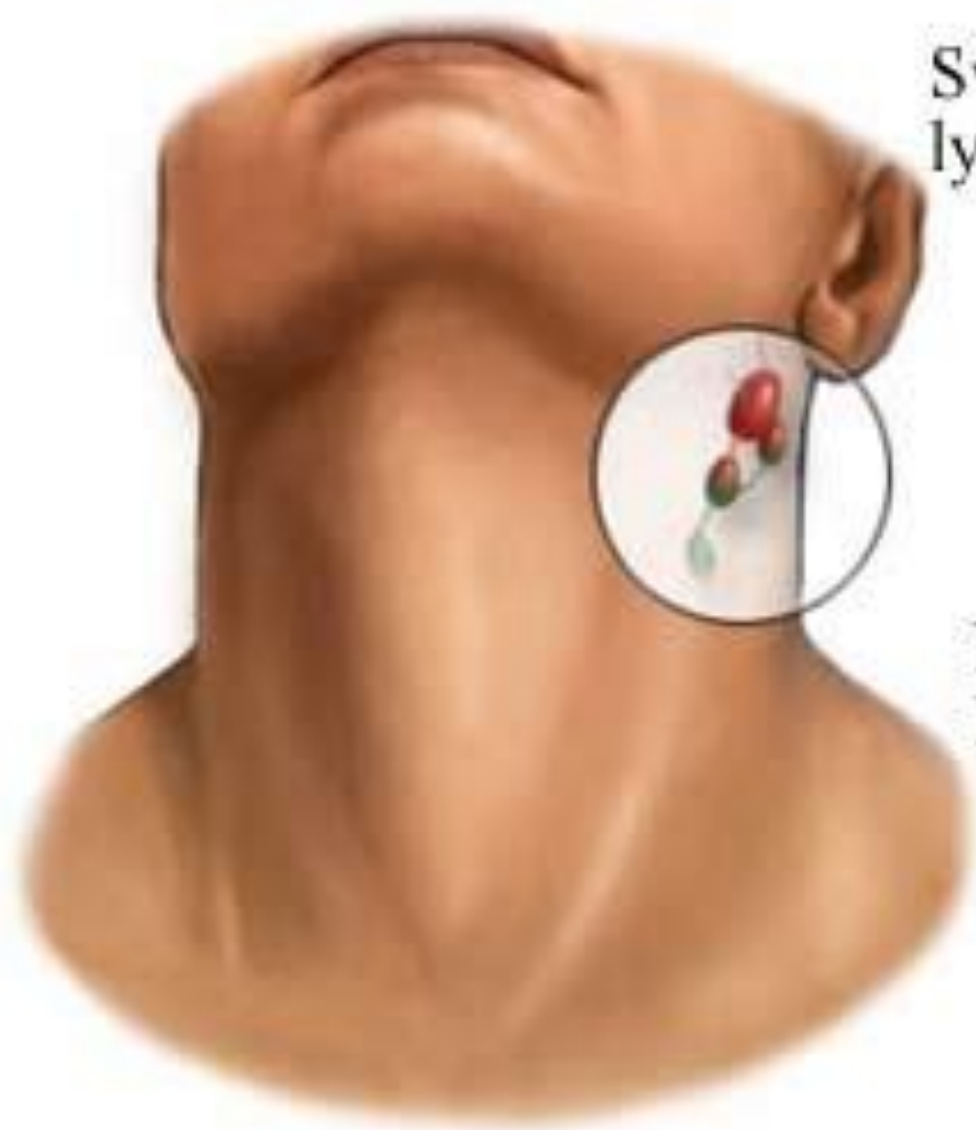
I bet I'm smarter than this guy



Yes. Yes You Are Smarter.

I'm just up here because I got
cancer

It started about a year ago...

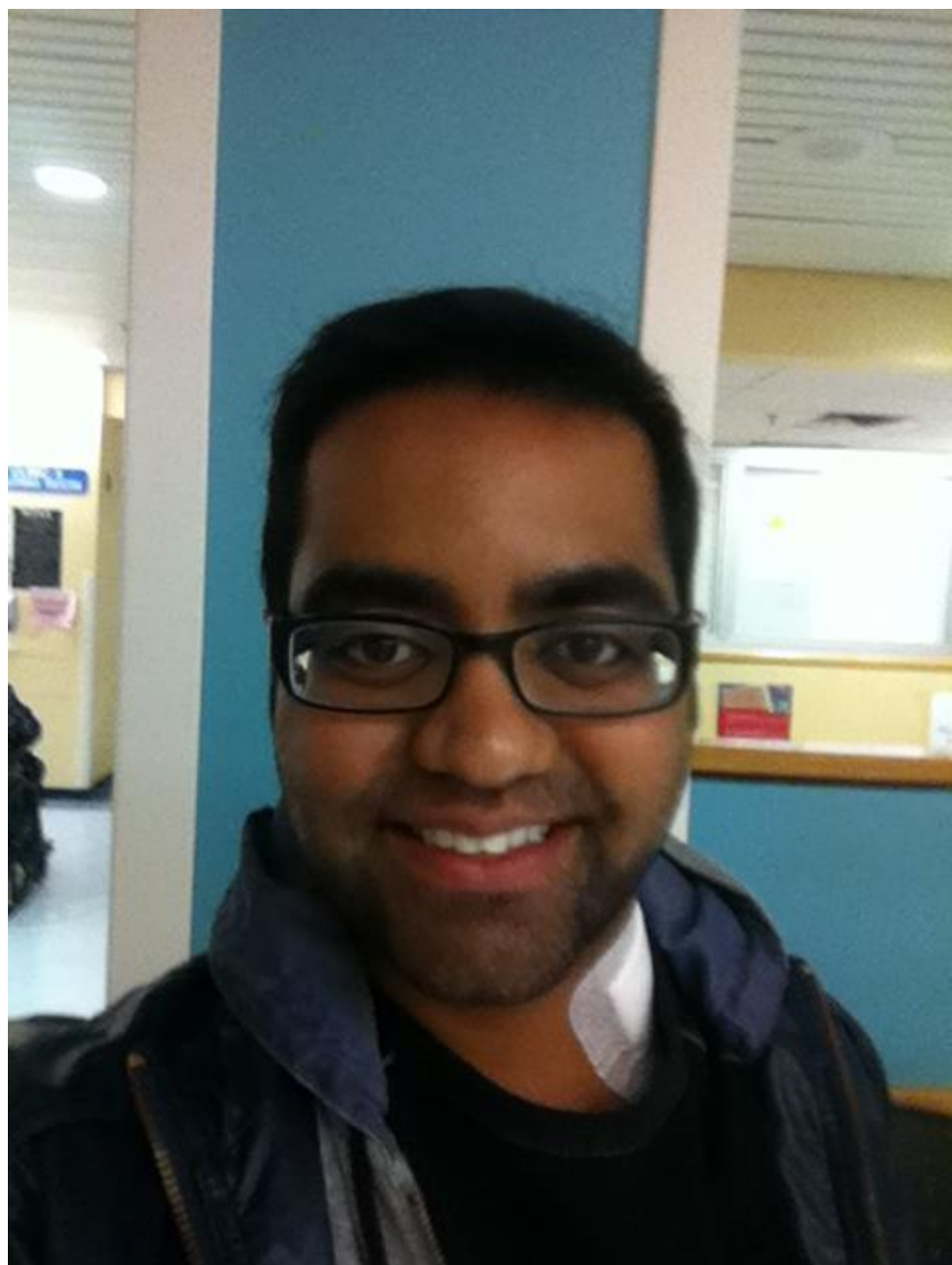


Swollen
lymph node

Normal
lymph node









But enough about me

What do you think would change if
you were a patient?

Imagine...

- http://www.youtube.com/watch?v=Wl2_knlv_xw

How would your knowledge of the
system make you different?

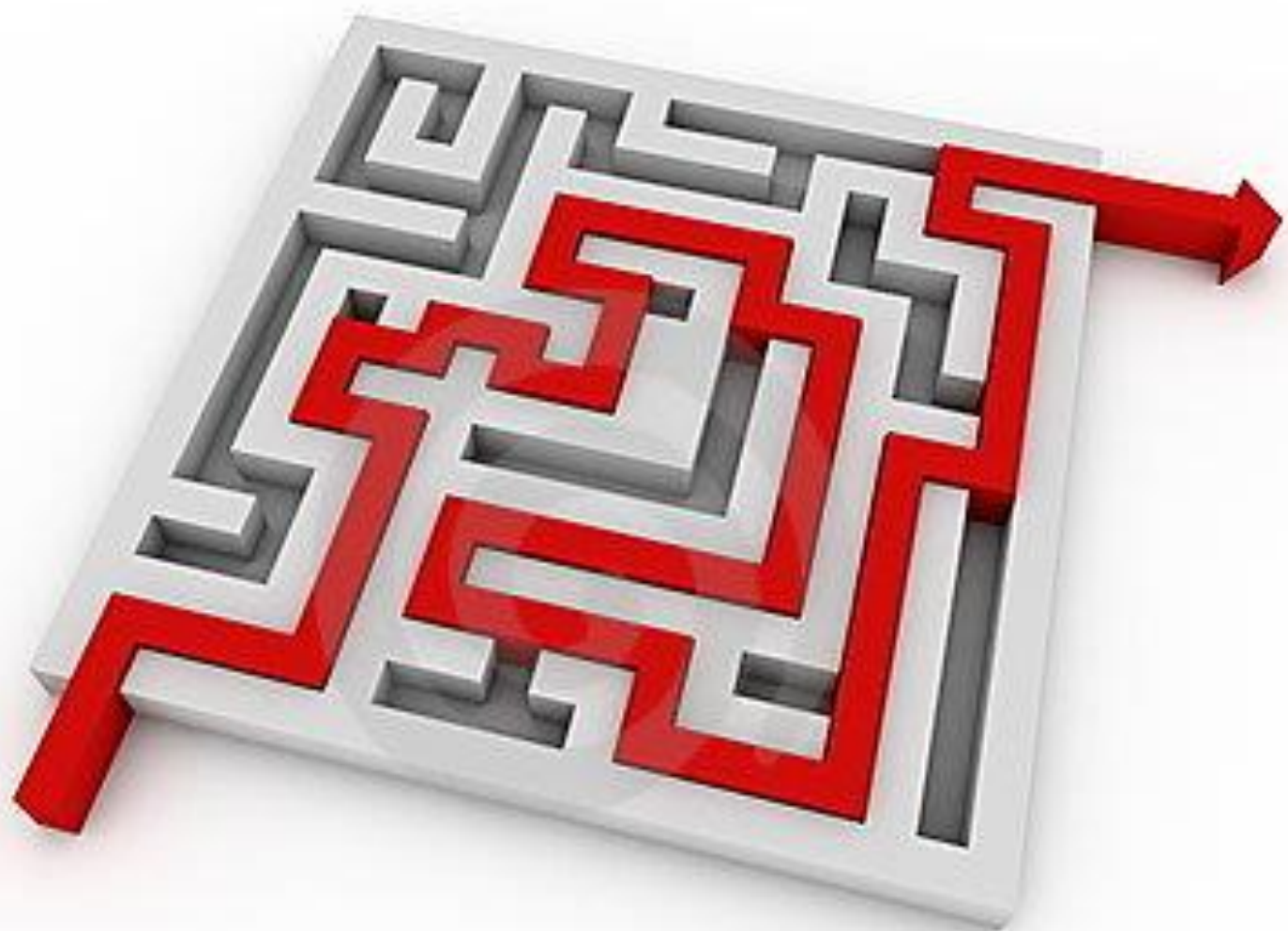
Top 10 Lessons from being a patient and provider

10) Patient Safety IS important

9) Mistakes occur when there is a mismatch between capacity and demand



8) The answer to increasing complexity is simplicity



dreamstime.com

Sometimes we could see a little better...

- <http://www.youtube.com/watch?v=bKLQBuSPVwQ>

7A) Providers need to be part of
the solution...

B)...but we hate meetings

6) Failure is necessary for success

5) Patients crave information





4)Waiting is embittering



SOCIALIST HEALTH CARE IS COMING... AND IT'S BRINGING...

WAIT TIMES!

I CAME
IN FOR MY
BABY
SHOTS!

THERE'S
A P.P. POOR
PERSON IN
FRONT OF ME!

RAAARR!

THE
DOCTOR WILL
EUTHANIZE
YOU NOW.



PAID FOR BY MILLIONAIRES WITH MONOCLES

3)The unit of care is no longer just
the patient

It's the family



2) The Price of Failure is High



A Guaranteed CURE

FOR

RHEUMATISM

WHETHER

ACUTE, CHRONIC,
SCIATIC, NEURALGIC

OR

INFLAMMATORY

50c a Bottle.



PREPARED FROM PURE
RATTLESNAKE OIL.

THE ONLY COMPANY IN
THE UNITED STATES
THAT MAKES THE
GENUINE
ARTICLE.

50c a Bottle.

SNAKE OIL

RELIEVES INSTANTANEOUSLY

AND CURES HEADACHE, NEURALGIA, TOOTHACHE, RABBIT, BACKACHE,
SWELLINGS, SPRAINS, SORE CHEST, SWELLING of the THROAT, CONTRACTED CORDS
and MUSCLES, STIFF JOINTS, WRUNCHES, DISLOCATIONS, CUTS and BRUISES.
It Quickly takes out the Swelling and Inflammation from Corns, Bunions, Sores and Pimpled Skin.

It makes the Man's supply
of Blood and Vigor to the whole system.
SWELLINGS and ATHLETES.

1) Being a patient sucks





This Is Not **BURGER KING.**
You Can't Have It
YOUR WAY.

It's about something tangible

We're all in it together

Where is the future going?

The next team member is...

...the patient!!!

And the crowd does not go wild

This is happening regardless of
how we feel about it

Because we're used to destructive
patient engagement

But constructive is amazing!

So let's make a seat at the table

But it has to come with both rights
and responsibilities

Everyone in healthcare has rights
and responsibilities and we all have
to do our part

True statements are rarely popular

Health care in Canada cannot
survive without patient
responsibility

Bad things happen to good people

Once you are sick, you are responsible to make all the positive choices you can to protect your health. That's it.

Every patient in Canada is entitled
to our best efforts to end their
suffering and be treated humanely

Okay we did well...but let's shift our
focus again

What does the future hold for
Canadian Health care?

The CPSI

Think about it...

Is it better? Is it worse?

Now just dream about it...

...and be happy to dream

If we're going to change the way
patients are treated...

...then we have to change the way
providers feel

The evolution of the hospital

The rejection of mediocrity

A standard of excellence

Especially concerning the elderly...

Changes in media perception

Maybe we need to change the
story...

Because we all do wonderful
work...



Thanks so much! You look great today!

www.nikhiljoshi.ca

