

Canada's Forum on
Patient Safety & Quality

Moving Into the Future: What's Next?

Marian Walsh, President & CEO, Bridgepoint Active Healthcare

October 30, 2014

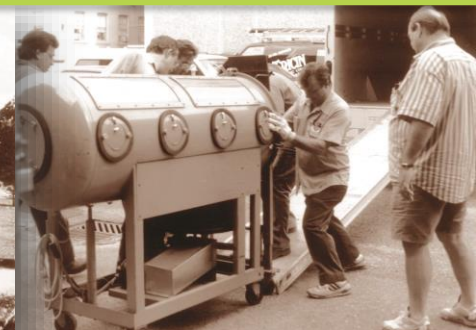
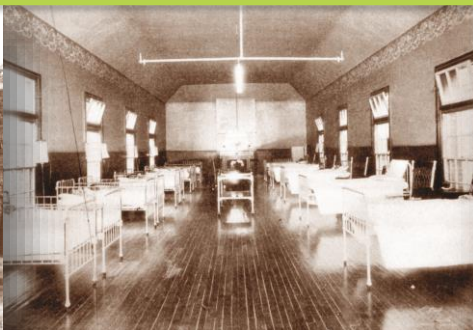




 **GOOD
CATCH**
SAFETY CHAMPION

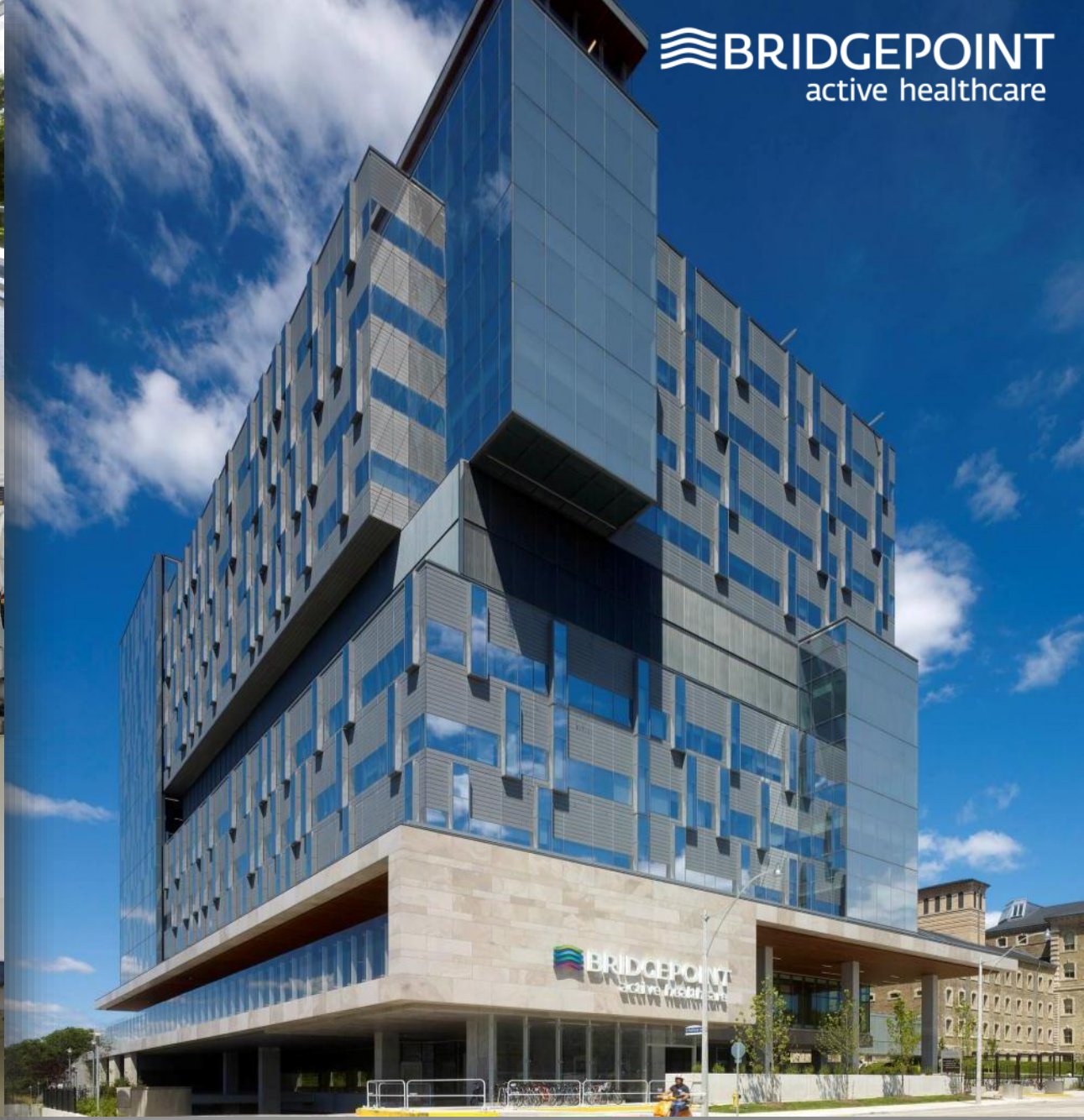






Slated for closure



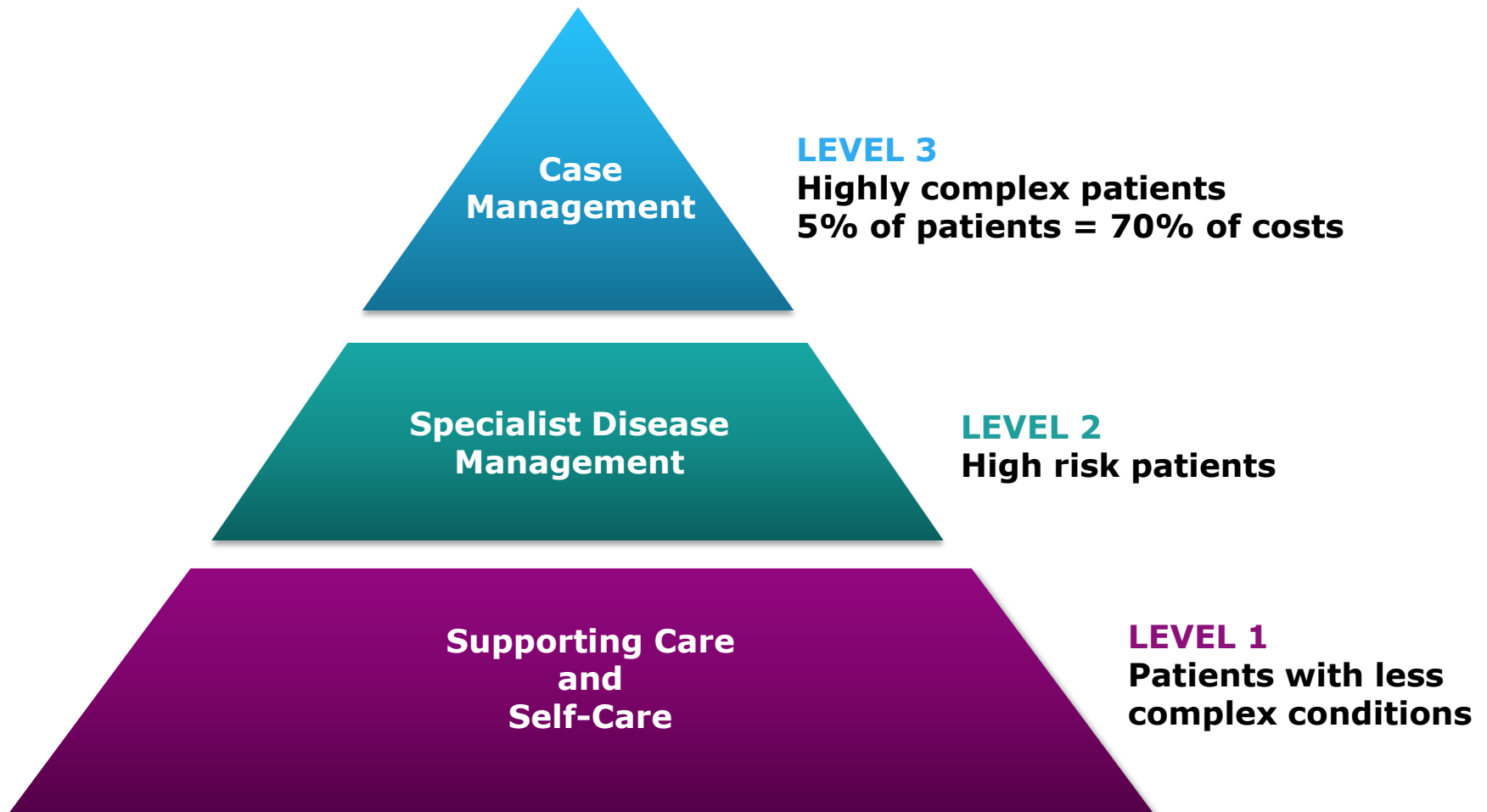


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active healthcare

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active healthcare
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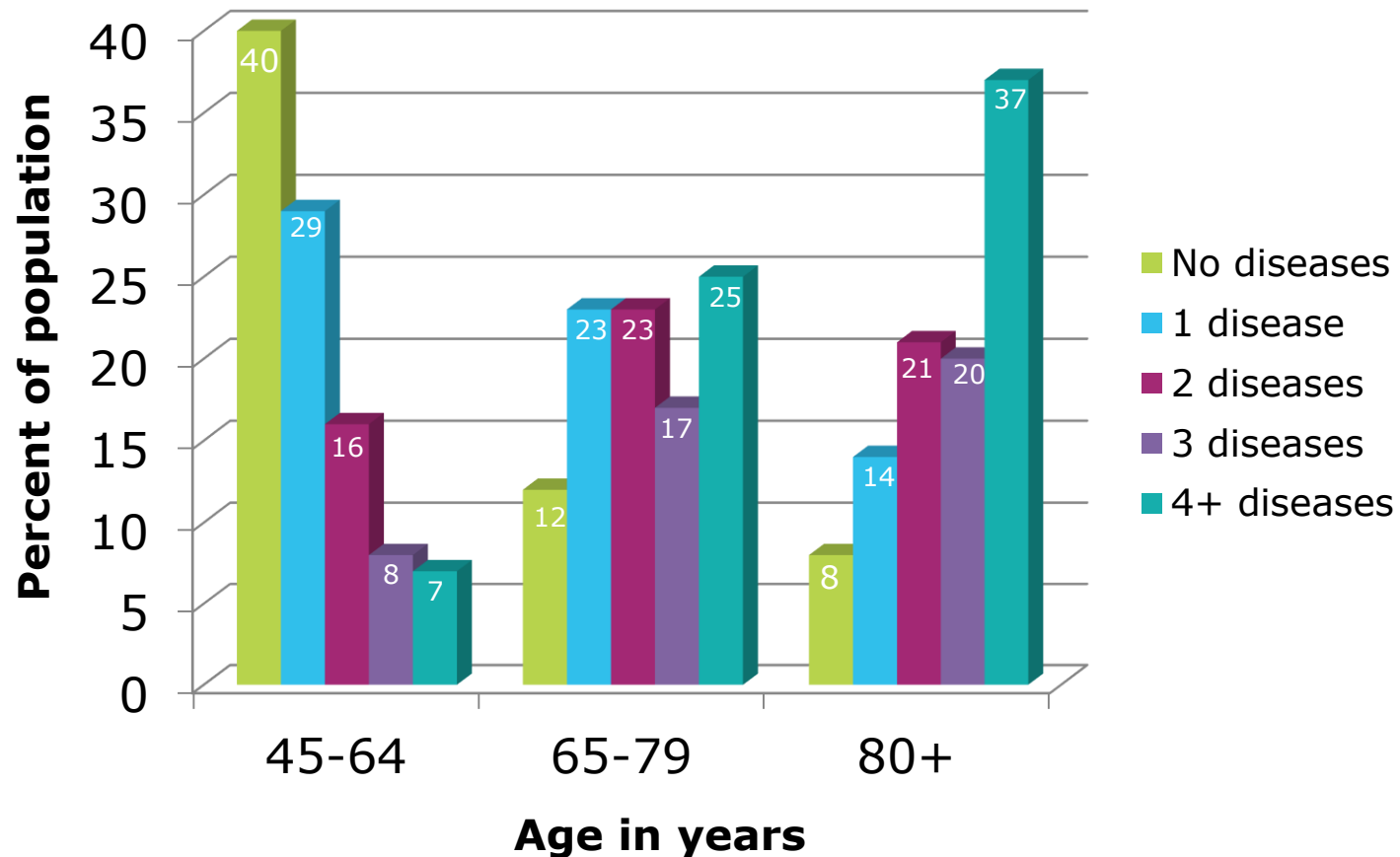
www.bridgepointhealth.ca

Kaiser Permanente Model





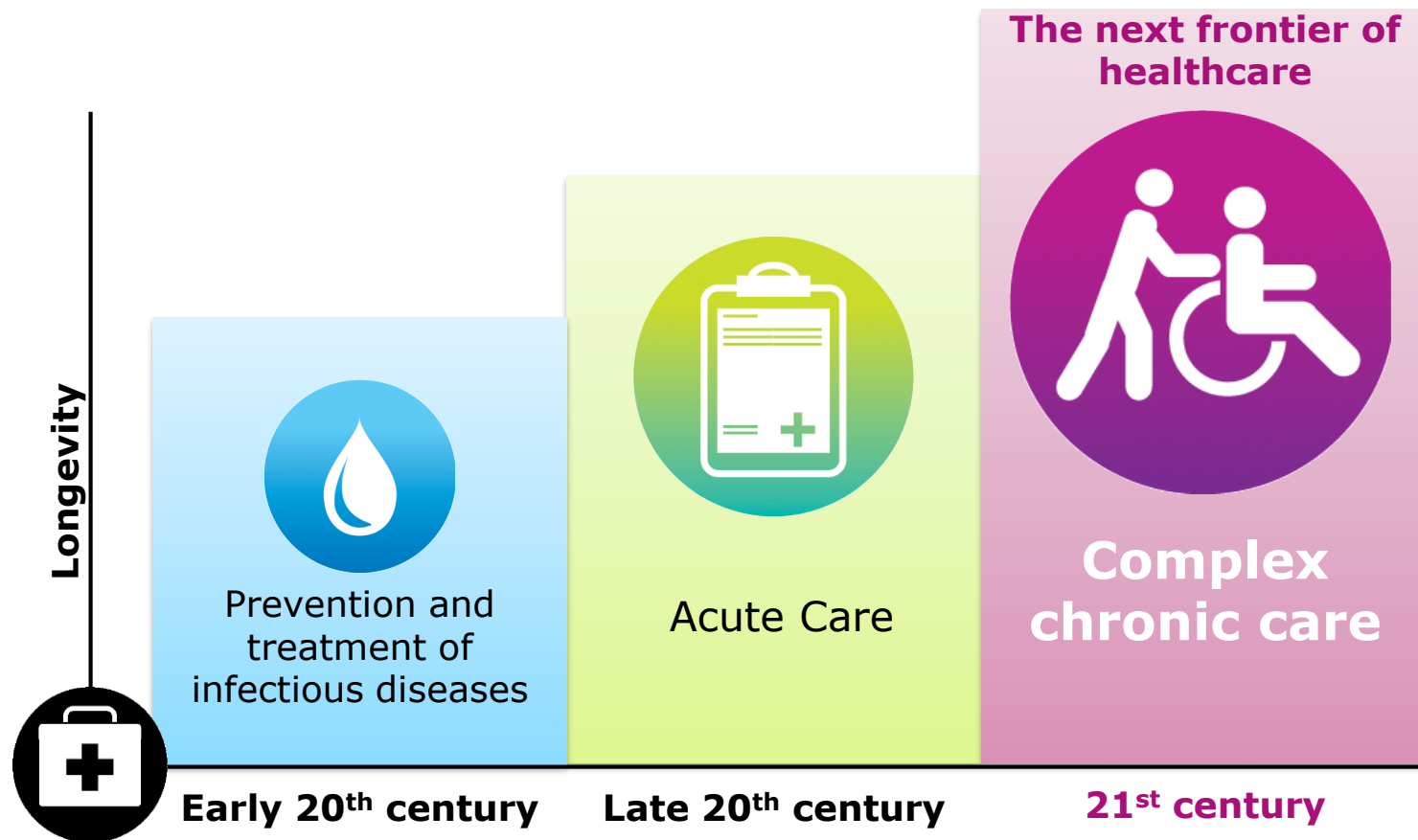
Complexity Becoming the Norm



Proportion of population with one or more chronic diseases, by selected age groups, Canada, 2009

Growth in Complexity

A Result of Medical Advances



"...when you've got multiple diseases like I have, [you need] one person that will [oversee] everything. And there never is that person."



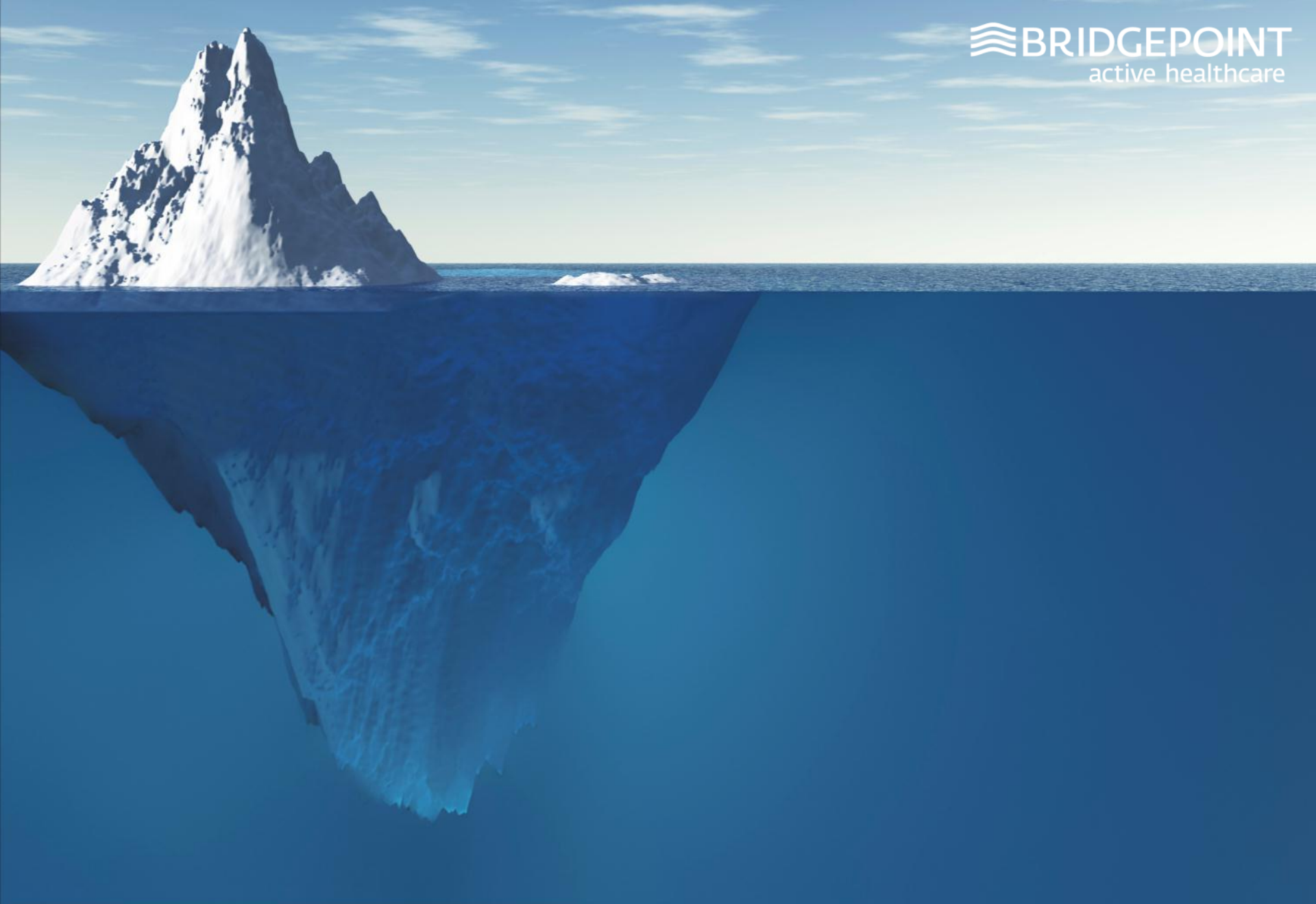
Complexity Defined

Clinical complexity

- ✓ Multi-morbidity
- ✓ Poly-pharmacy
- ✓ High treatment burden
- ✓ Fragmented care

Social complexity

- ✓ Social vulnerability
- ✓ Depression
- ✓ Addictions
- ✓ Social isolation
- ✓ Coping & adaptation challenges



lifechanges.ca

osteocanceritis

There's a new disease out there.

CBS

Meet John

80 years old

Mild heart attack

Hypertension

Mild CHF

Mild depression

Multiple medications



Meet Mr. McLeod

66 years old

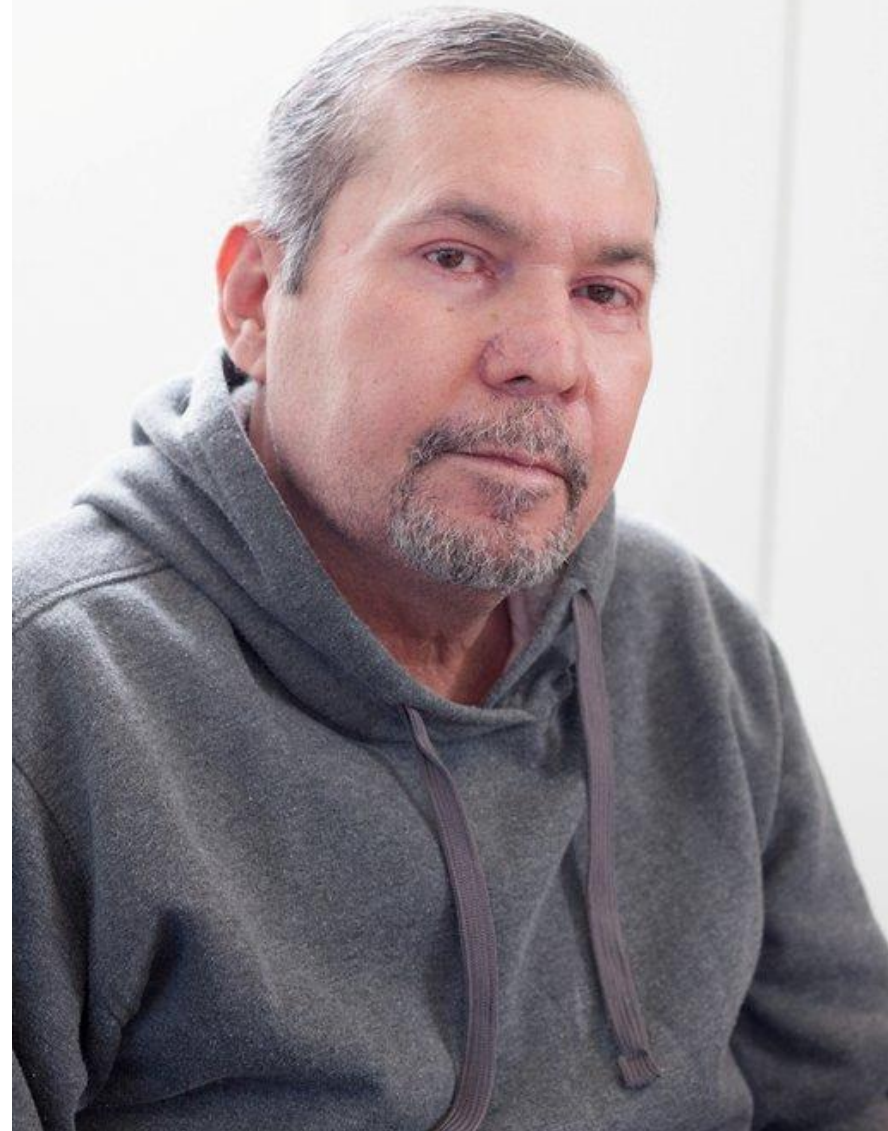
Diabetes

Kidney failure

Congestive heart failure

Arthritis

11 different medications



Meet Mrs. G

70 years old

Diabetes

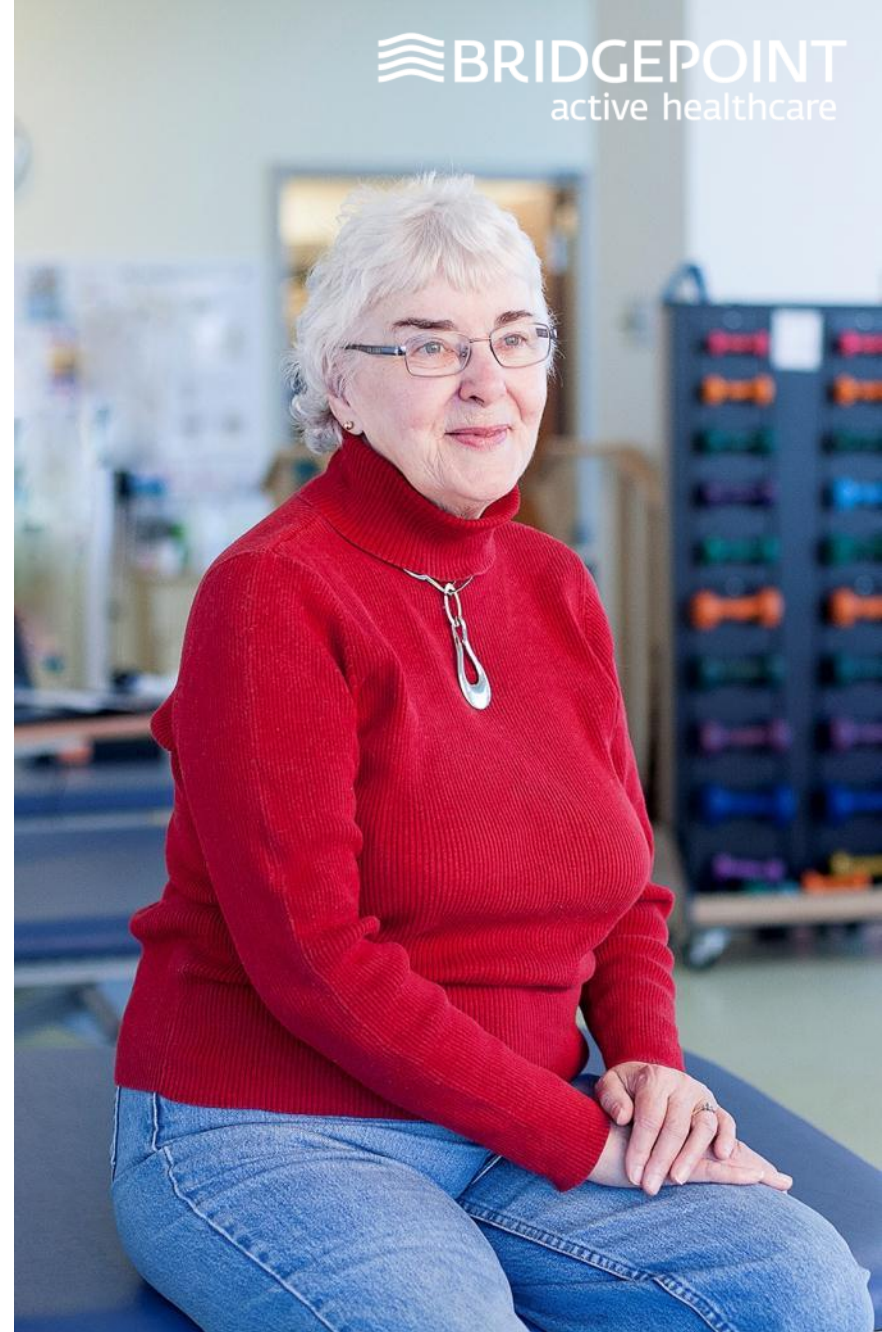
Heart failure

Myocardial infarction

Hypertension

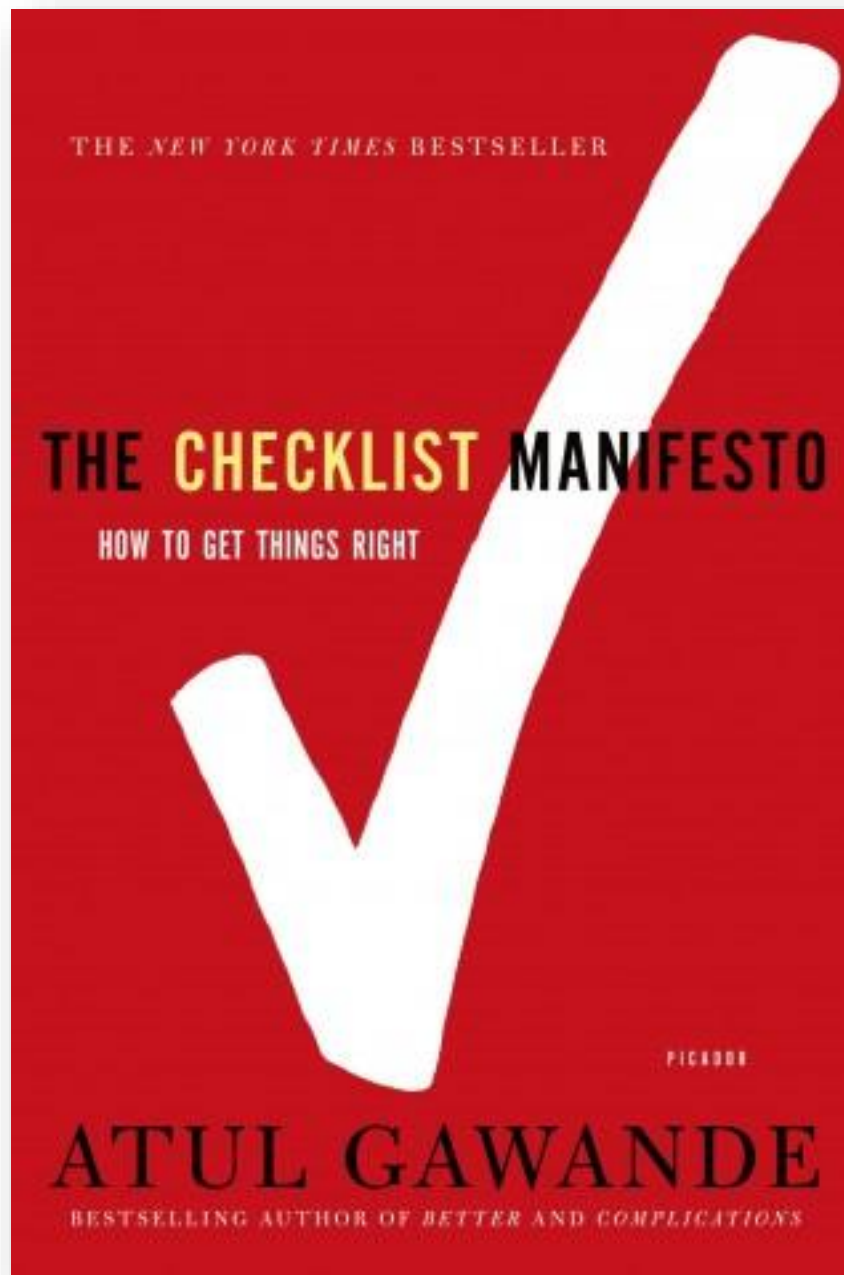
Osteoporosis

3 adverse drug events

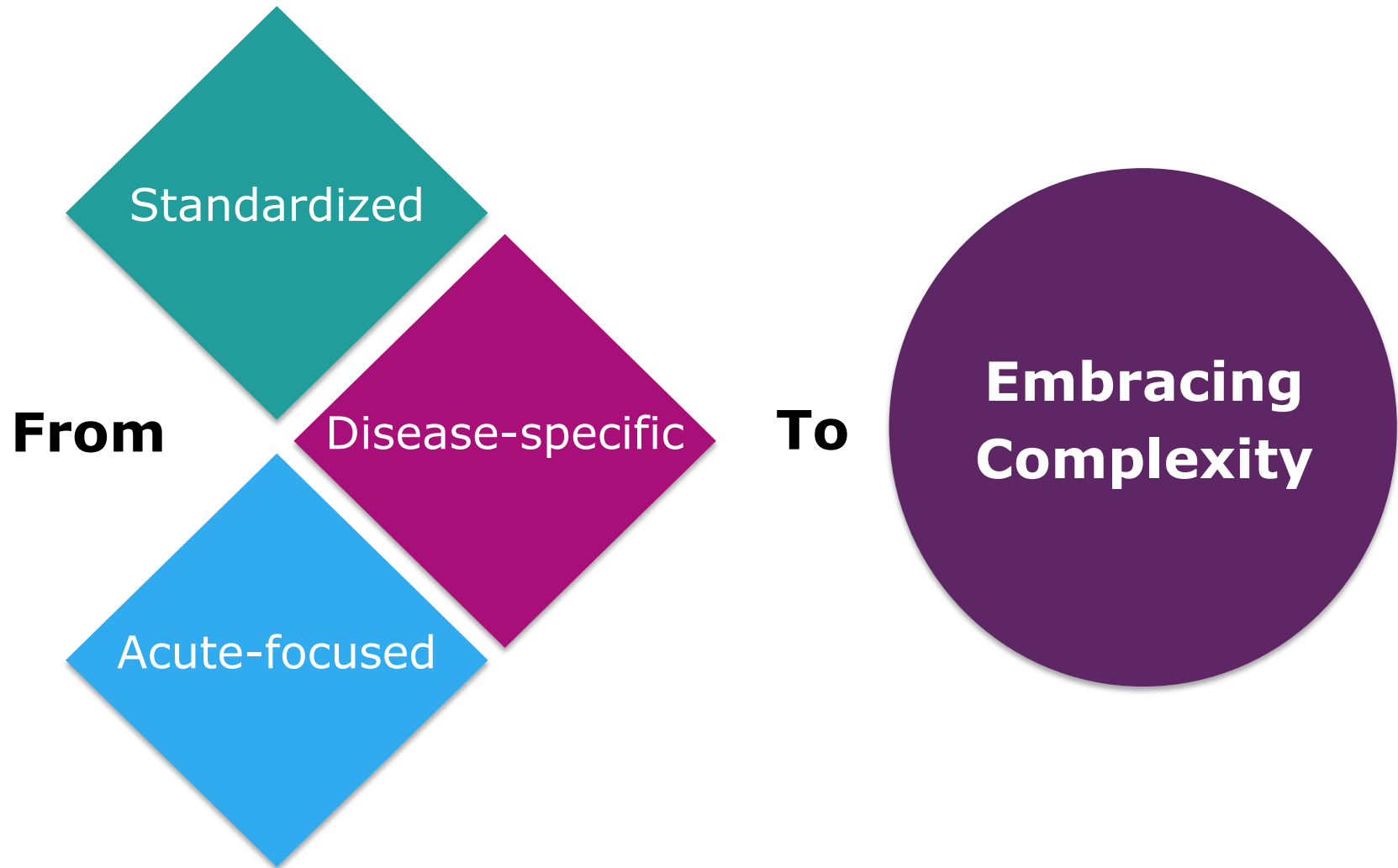




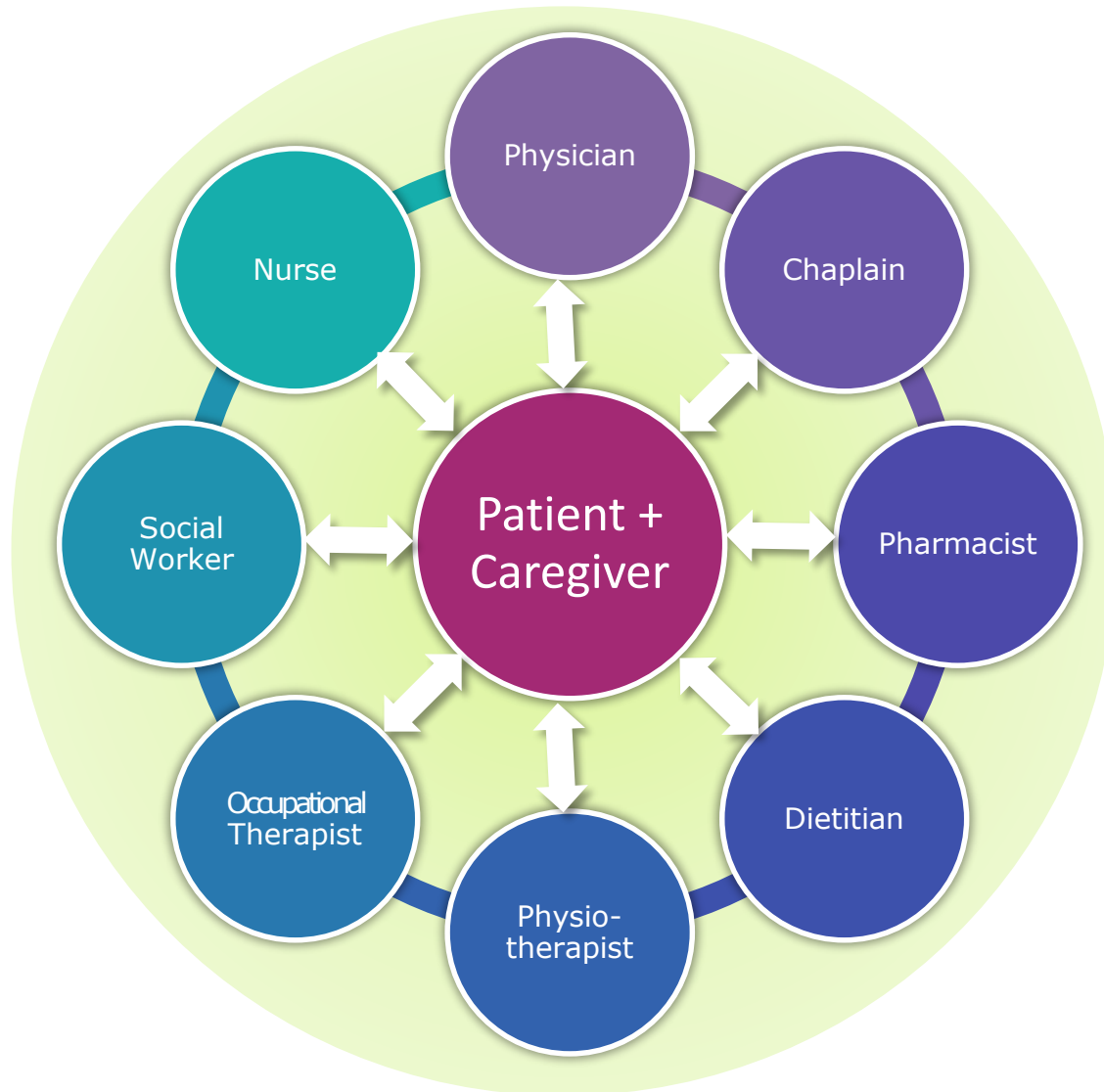




System Thinking

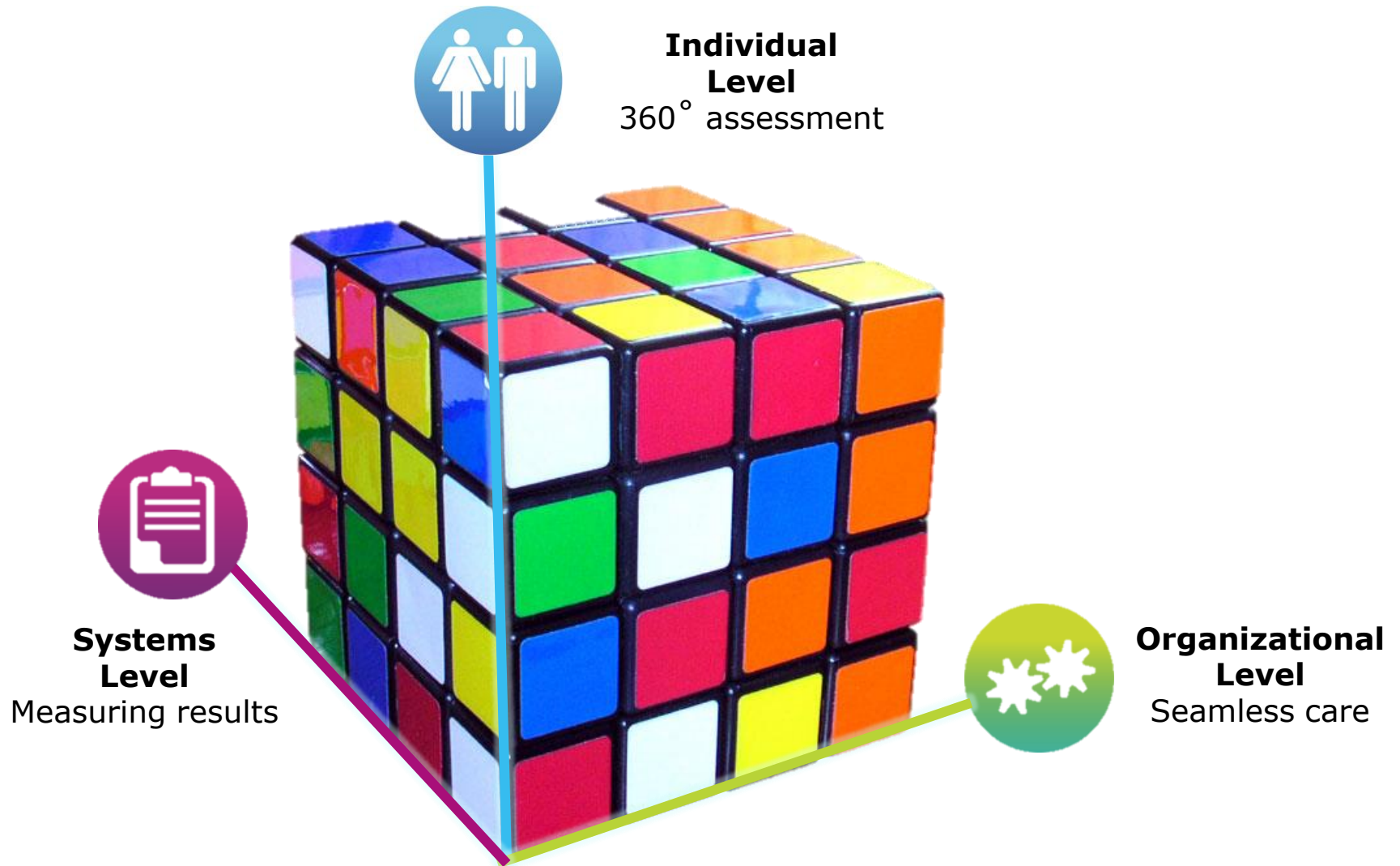


The IMPACT Model

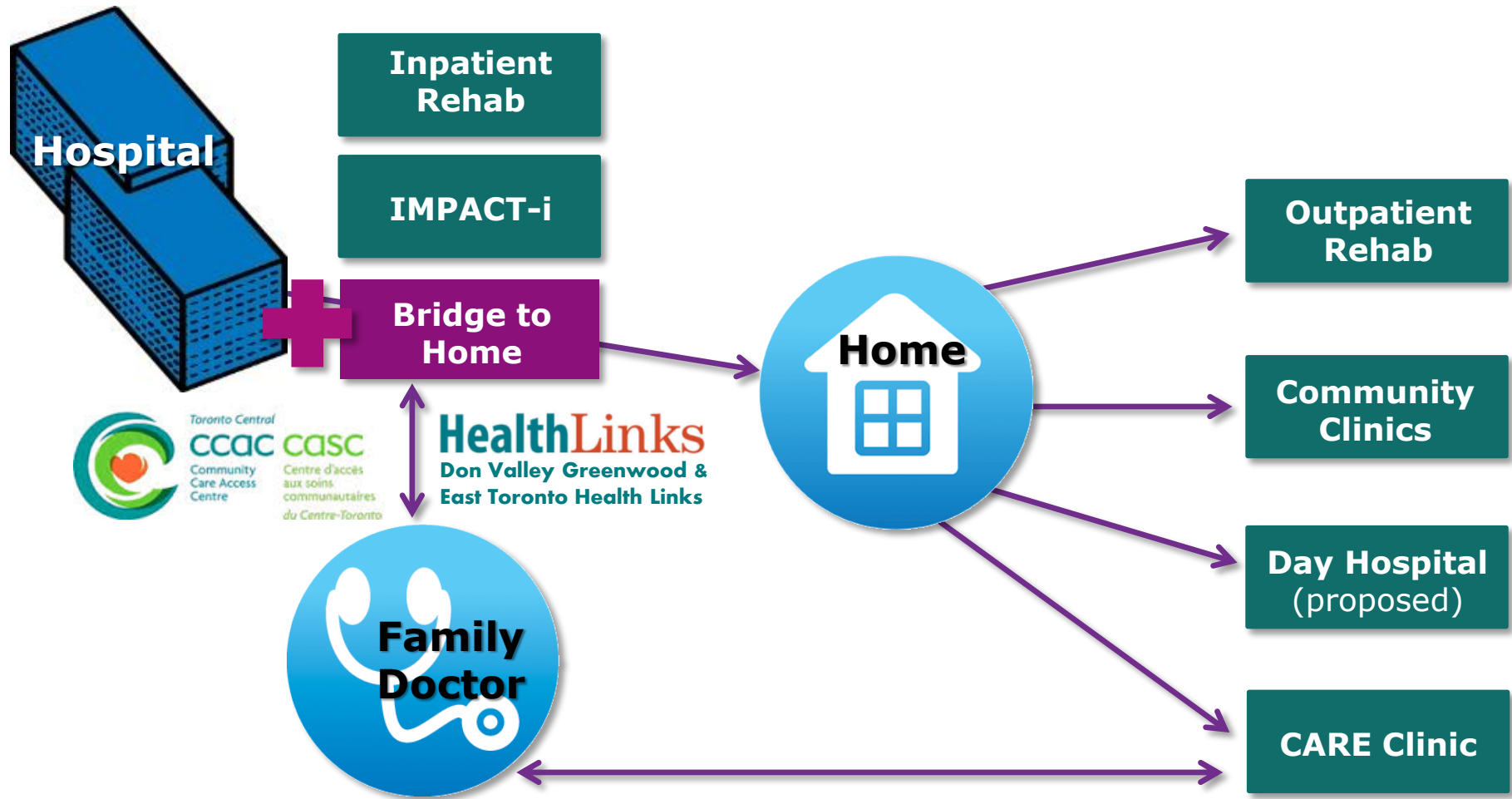




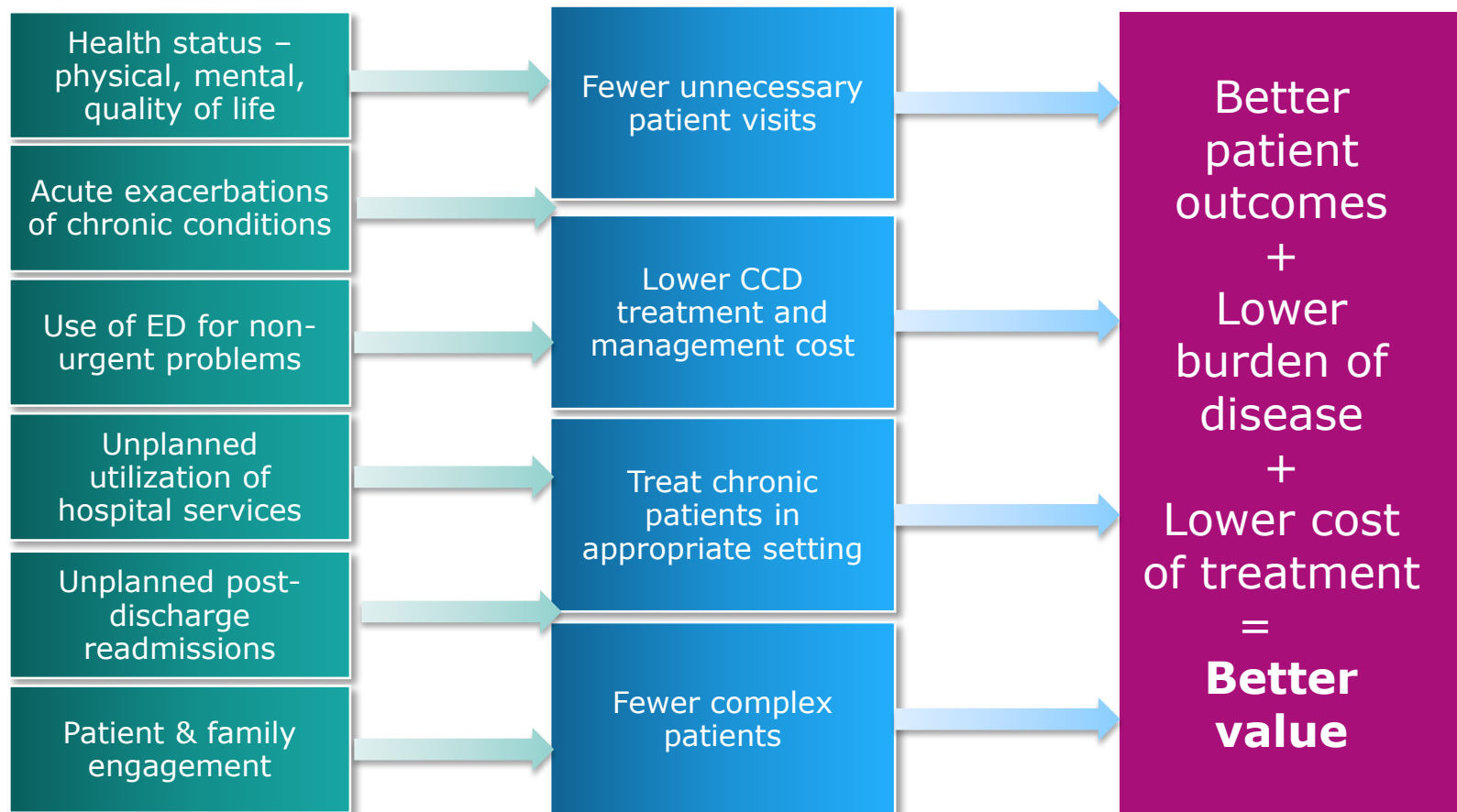
Different Trajectories



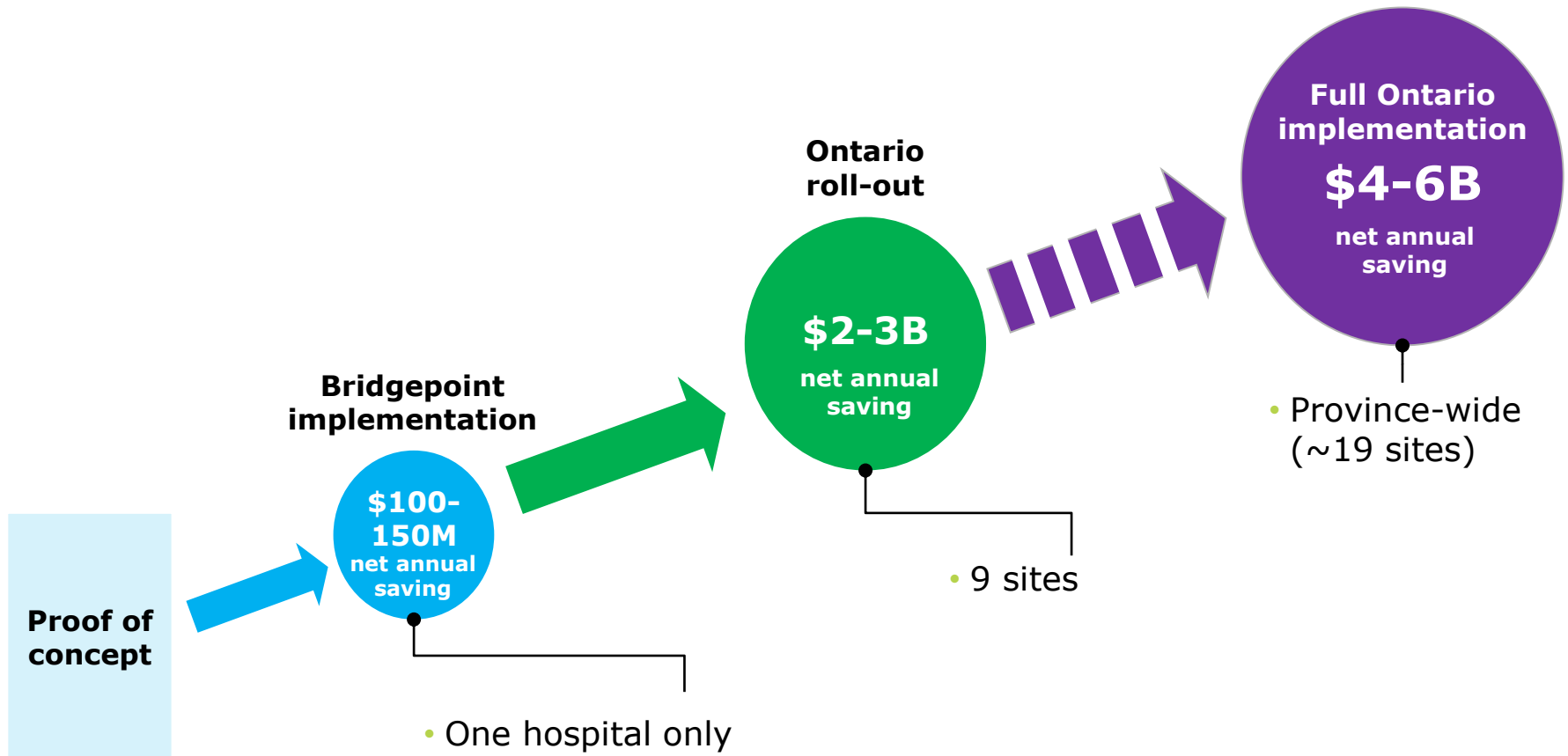
Managing Transitions

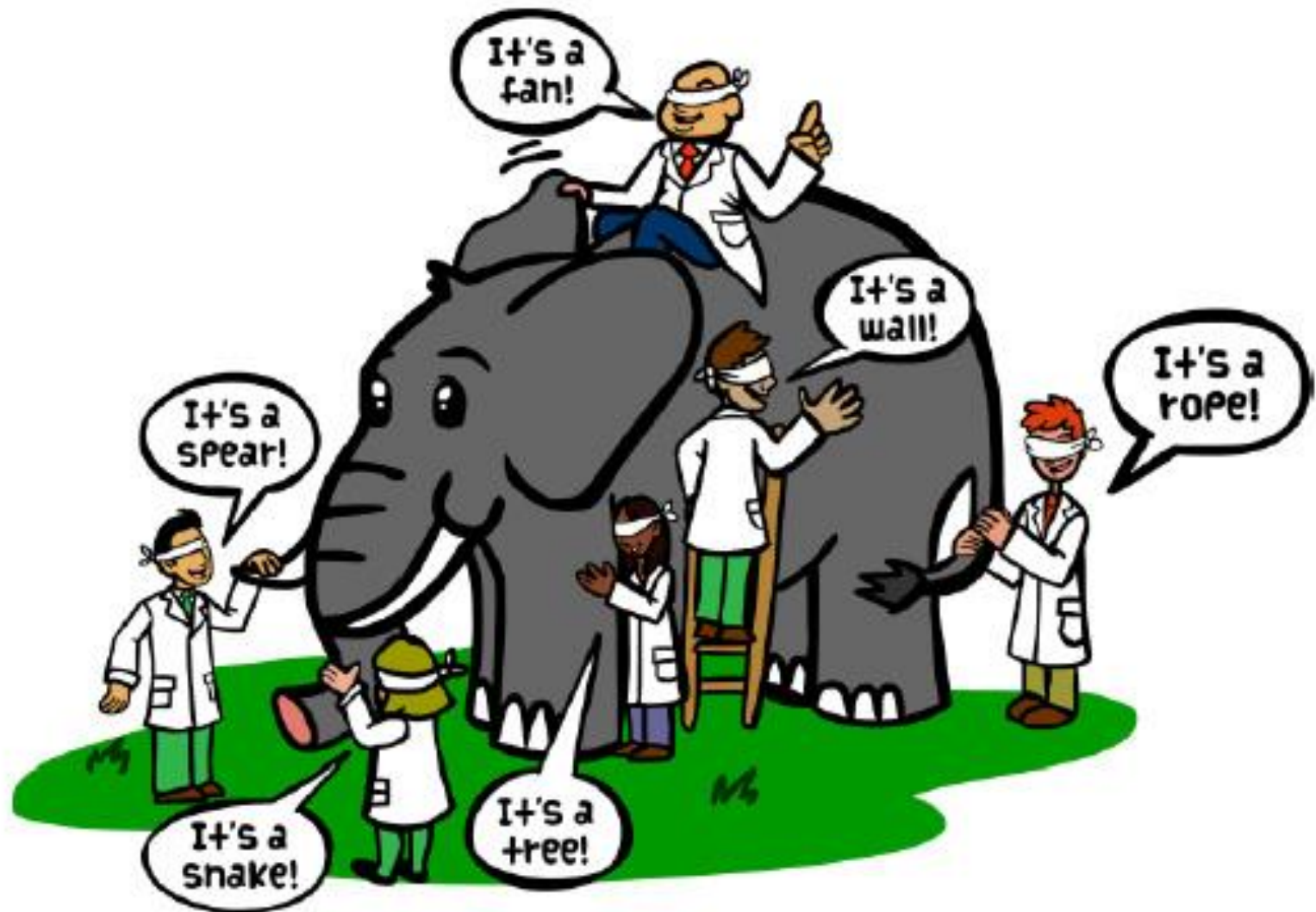


Driving value, reducing costs and improving outcomes



This IS Affordable







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