



Capital Health



Culture on the Front Lines

Central Supply Warehouse

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Individual Storage Area: BEFORE



- Hard to access
- Expired items
- Overstocked
- Inefficient use of space

Central Supply Warehouse: AFTER



- Organized and Efficient
- Guaranteed stock levels
- Increased control
- Vacated space converted to exam rooms and offices



How Did We Do It?

- Communication: ASK, LISTEN, TALK
- 5 S's of Supply Chain Management
 - Sort
 - Straighten
 - Shine
 - Standardize
 - Sustain

Impact

- 5S Concepts rolled out to other areas of the hospital
- Expired items reduced

2012: \$18,900

2014: \$0



Conclusion

- Keeping focus where it should be - on the patients
- Positive impact contributing to patient safety and allowing frontline providers to deliver quality healthcare