



Developed collaboratively by the Canadian Patient Safety Institute (CPSI), ISMP Canada, Saskatchewan Health, Patients For Patient Safety Canada (a patient-led program of CPSI), Paula Beard, Carolyn E. Hoffman and Micheline Ste-Marie

[www.patientsafetyinstitute.ca](http://www.patientsafetyinstitute.ca)



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### Key Enhancements

- Inclusion of the patient/family perspective
- Multiple methods to analyze incidents
- Placing analysis in the incident management continuum
- Innovative diagramming
- New section on developing and managing recommended actions



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### Incident Analysis Learning Program

Customizable, modular, online

1. Patient/ family partnership – **Nov. 8, 2012**
2. The essentials: principles, concepts and leading practices
3. Incident analysis as part of the incident management continuum
4. Comprehensive analysis
5. Concise analysis
6. Multi-incident analysis
7. Recommendations management
8. Follow-through and share what was learned

Additional resources: [www.patientsafetyinstitute.ca](http://www.patientsafetyinstitute.ca)  
Questions? [analysis@cpsi-icsp.ca](mailto:analysis@cpsi-icsp.ca)

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