

Patient Safety Metrics: **Measuring To Reduce Harm**



Patient Safety Metrics



Measurement for Improvement

- ▶ Builds will and creates tension for change
- ▶ Answers the question: *Are changes leading to an improvement?*
- ▶ Is valuable for learning (versus for judgment)
- ▶ Improvement measures are one component of assessment of system performance.
- ▶ Improvement data give the people within health systems the knowledge and motivation to succeed



Patient Safety Metrics

- ▶ Web-based data collection and reporting tool
- ▶ User friendly and simple to navigate
- ▶ Accessible from website with login details
- ▶ Tracks >70 process and outcome measures
- ▶ Provides real time reporting
- ▶ Reduces burden of data collection, entry and analysis
- ▶ Capacity to add and customize measures and reports



Potential Applications

PS Metrics can be used to support:

- ▶ Small and Large Scale Improvement Initiatives
 - Roll Up or Drill Down Reports [e.g. Unit
→Site→(Program) →Corporation →Province → Regional
→National]
 - Production of automated run charts
- ▶ Accountability Reporting
 - Possible to customize indicators to meet provincial,
regional and local reporting needs



New features coming

- ▶ Auditing capabilities to reduce the burden of manual calculation of results
 - Optical Marker Recognition
 - Online data entry through Patient Safety Metrics
- ▶ Advanced analytic capabilities with dashboards



Get started today!

Visit www.patientsafetymetrics.com to enrol your organization.

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